

Solution Brief

UPGRADE SCAN

Get ready for your upgrade to the new version of SDL Tridion

The SDL Tridion Upgrade Scan provides our customers with the information required to plan their upgrade process from previous versions of our Web Content Management system to the latest version.

Goal and deliverable of the Scan

SDL Tridion Professional Services provides practical information about the ways in which our customers can use our products to achieve their business objectives and how they can effectively implement new features with SDL Tridion. Our Consultants work closely together with our R&D engineers and have received all insight information around a new version prior to its release.

The objective of an SDL Tridion Upgrade Scan is to assess impact of the upgrade on the current environment from an infrastructural, technical and organizational point of view. Based on this the Upgrade Scan provides you with insight and practical information about the upgrade strategy and path, required activities and effort, benefits and possible challenges and recommendations for upgrading to SDL Tridion's latest version.

The Upgrade Scan findings are presented in an Upgrade Scan Report. The Scan only focuses on the upgrade, and does not involve implementation redesign or implementing new features and functionality.

Process of the scan

The SDL Tridion Upgrade Scan is typically delivered in a throughput time of 2 weeks, though depending on the size of the SDL Tridion environment this can vary.

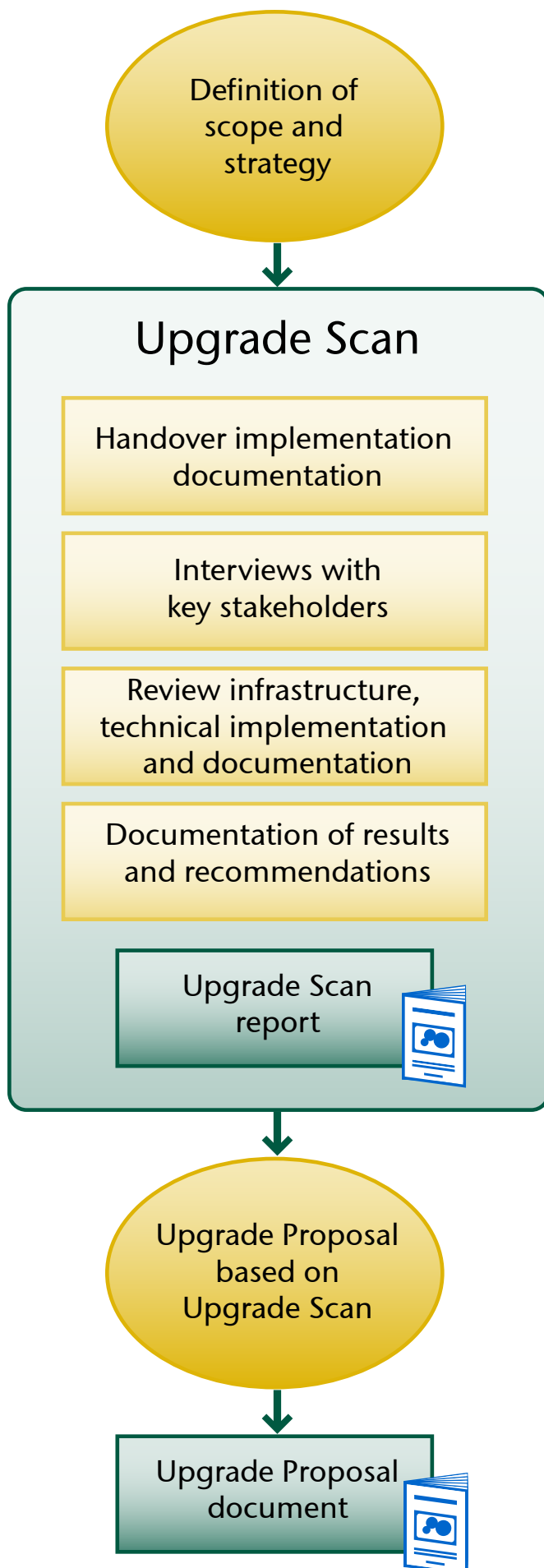


Our consultant prepares the scan by reviewing any customer documentation and organizing meetings with the key stakeholders in your organization.

During the onsite visit, the consultant will take interviews with these key stakeholders and will review and analyse the SDL Tridion environment. Depending on the size of the environment and number of meetings the onsite visit takes 1 or 2 days. During the scan process, the consultant requires sufficient access to the system and support from customer employees (system administrators, developers) in order to perform the Upgrade Scan.

After the visit the Consultant will put together the Upgrade Scan Report that will be offered for review to the customer. The report will be discussed in a review meeting and finalized by our consults. It provides the stakeholders of the customer the starting point for planning and organizing their detailed upgrade steps and timelines.





Upgrade Scan Report

The following topics are included in the Upgrade Scan Report:

- **Infrastructure impact analysis**
 - Recap of the current infrastructure for SDL Tridion
 - Comparison of the current infrastructure with the prerequisites of the new version
- **Technical impact analysis**
 - Products installed
 - Content Manager customizations
 - Third party integrations
 - Presentation server functionality
- **Organization impact analysis**
 - Training needs
 - Documentation updates
- **Upgrade path and effort**
 - Overall upgrade strategy
 - Required activities and effort
 - Potential risks and issues
 - Recommendations on upgrade execution

Professional Services

SDL WCM Solutions Professional Services is here to help our clients with their SDL Tridion managed web and email solutions. Our Consultants are dedicated professionals who combine extensive SDL Tridion knowledge with broad CMS implementation experience to ensure that our customers and partners can get the most from their SDL WCM solution.

Our Consultants deliver full implementation projects, project resources, project services (like Scans) and audit services. Next to this we provide a comprehensive training program to learn all aspects of the SDL WCM solutions.

For more information please check out our web site or contact your local account manager at SDL.